The PM² Mindsets

Contents

The PM² Mindsets

The PM² Mindsets are reminders of effective behaviours and attitudes. They provide a common set of beliefs and values for all PM² teams, helping them navigate through the complexities of project reality.

Apply PM² best practices to manage their projects.

Remain mindful that the methodologies are there to serve projects and not the other way around.

Maintain an **outcomes orientation** in relation to all projects and project management activities.

Become **committed** to delivering project results with **maximum value** rather than just following plans.

Foster a project culture of clear **communication** and effective **collaboration**.

Assign Project Roles to the most **appropriate** people for the benefit of the project.

Balance in the most productive way the project management "Ps" of: product, process, plan, people, pleasure, pain, participation, perception and politics.

Invest in developing their technical and behavioural competences to **become better** project contributors.

Involve project stakeholders in the **organisational change** needed to maximise project benefits.

Share knowledge and lessons learned, and contribute to the **improvement** of project management within their organisations.

Draw **inspiration** from the PM² Guidelines on Ethics and Professional Virtues.

Infrequently Asked Questions (IAQs)

IAQs

Project Managers (PMs) and project teams who practise PM^2 should always be able to answer the following important Infrequently Asked Questions (IAQs):

Do we know what we are doing? Tip: Develop a clear and shared project vision. Manage the project using a holistic approach and optimise the whole project, not just parts of it. Follow a process but stay Agile and frequently 'remember why' you're doing something in the first place.

Do we know why we are doing it? Does anyone really care? Tip: Make sure your project matters. Understand its goals, value and impact, and how it relates to the organisational strategy. Define upfront what project success is and deliver maximum value and real benefits, not just outputs.

Do we know who is doing what? Tip: Know what you should be doing, and make sure others know what they should be doing. Is it clear to everyone? Clearly define and understand roles, responsibilities and accountabilities.

Deliver at any cost or risk? Tip: Show respect for people's work and EU funds and avoid high-risk behaviour and tactics. Always keep in mind that it is not just about the end result, how you get there also matters. Manage your projects based on positive values and principles.

Is this important? Tip: Everything is not equally important. Identify, and agree on the project's Critical Success Criteria (CSC), Minimum Viable Product, and Critical Success Factors (CSFs), and allocate your effort and attention both tactically and strategically for the benefit of both the project and project management goals.

Is this a task for "them" or for "us"? Tip: Make sure that business/requestor and provider groups work as one team towards a common goal. Real teamwork really works if you build trust and foster clear, effective and frequent communication.

Should I be involved? Tip: Contribute from any position. Be proud of the skills, value, and positive attitude you bring to the project. Help everyone who needs to be involved get involved. Promote and facilitate the contributions of all stakeholders.

Have we improved? Tip: Commit to ongoing self- and organisational improvement by creating and sharing knowledge. Reflect on how you can become more effective and adjust your behaviour accordingly.

Is there life after the project? Tip: The product (or service) lifecycle has just begun! We make sure that you contribute to its success.

CONTACT & LINKS

DIGIT B4 - Management Support Services

EC-PM2@ec.europa.eu

» PM^2 Methodology wiki (EU staff):
http://europa.eu/!tu79CK

» PM^2 Guide - Open Edition on EU Bookshop
http://europa.eu/!nN79gV

» PM^2 Methodology - Open Edition wiki (EU Login account required)
https://europa.eu/!Gu76mr

» OpenPM^2 community on Joinup
http://europa.eu/!gb87FF

CoEPM^2 - Centre of Excellence in PM^2
The CoEPM^2 provides the EU Institutions with a complete and high quality Project Management offering, guidance and support for the purpose of enabling the effective and efficient management of project work, serving the objectives of the institutions and respecting the interests and needs of EU citizens.